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PATENT APPLICATION

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:	) Conf. No.: 9867
Eric James	)
	)
Serial No.: 09/675,597	) Filed: September 29, 2000
	)
For: SYSTEM AND METHOD OF	) Art Unit: 2614
USING A PHONE TO ACCESS	)
INFORMATION IN A CALL	)
CENTER	)
	)
Primary	)
Examiner: Tsang, F.	)
	)

**RESPONSE**

Mail Stop: RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-0001

In conjunction with the Request for Continued Examination submitted herewith, and in response to the Office Action mailed January 3, 2007, the applicant responds as follows:

I hereby certify that this paper is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, on this date.

04.04.2007

Date

Eileen M. Martin